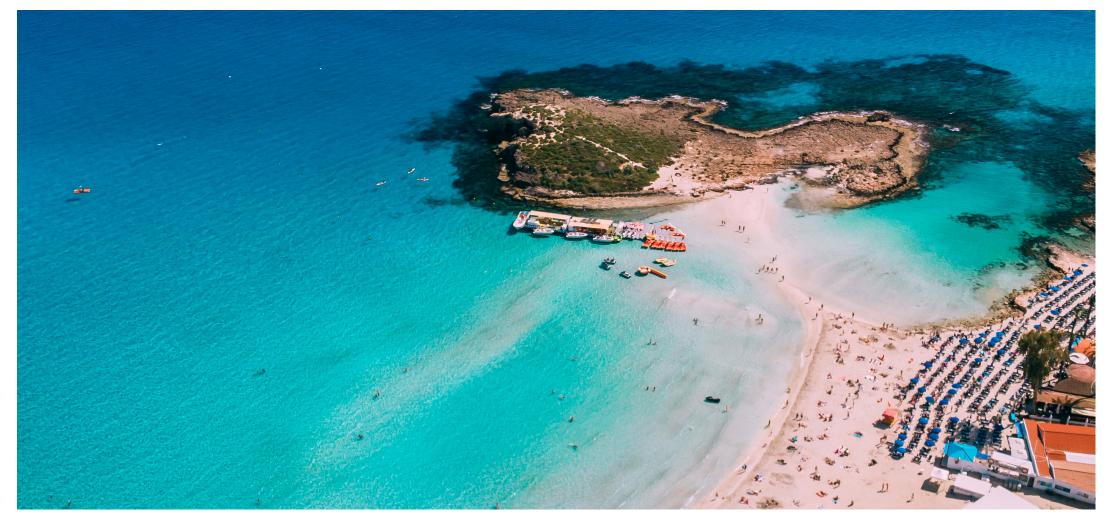


# Health & Safety Protocol Summer 2021





#### Welcome message

Dear Valued Guests,

I would like to welcome you at Christofinia Hotel. Health and safety of our guests and personnel is of paramount importance. During these trying times, we remain committed to providing peace of mind when you are staying with us so you can relax and reconnect in a comfortable and safe environment.

Christofinia Hotel has taken and will continue to take all the necessary measurements announced by the Cyprus Ministry of Health, European Centre for Disease and Prevention and Control (ECDC) and World Health Organization. Our aim is the protection of our guests and of our staff.

Our hotel management personnel have received training according to the measurements and we are ready to welcome you and offer you memorable and safe holiday. YOU DESERVE IT!

Skevi Tofini Postadji

Director



#### **Upon Arrival**



Special protection glass at reception



Face masks will be worn by our staff



Luggage disinfection



Hand Sanitisation station



All areas, tables, chairs, sunbeds, and high touch surfaces constantly disinfected and sanitized



Elevator to be used by 2 persons, or families at a time

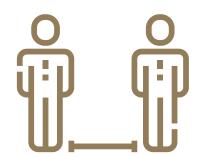


#### **Guests Rooms**





Our housekeeping team wearing face mask & glove while cleaning your room and will be changed for each room cleaning



Social Disrancing between cleaning staff and guests is mandatory

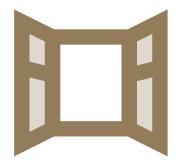


Deep cleanign and disinfection of room, furnitures and surfaces will take place prior to your arrival



#### **Guests Rooms**





Windows are always open prior to your arrival for rentilation



All decorative items and printed materials removed from the room



All rooms are supplied with hand sanitisation liquid



#### Food & Beverage



Please use hand sanitization station before entering outlets



Protective gloves must be worn when using serving utensils



Safety distance between tables







# Food & Beverage



All buffet delicates and drinks will be served by our staff



Extended operation hours of our outlets



Disinfection of tables and chairs before and after each service





#### Leisure & Facilities



Sun beds will have 2 meters distance between each other





Appointment is required for the Spa Center



Loungers will be disinfected after each use



Gym is operating daily and all equipment are disinfected after each use



Guests should observe social distancing measures while using the hotel pool



Kids club will operating daily and will follow all the cleaning protocols



#### **General Information**



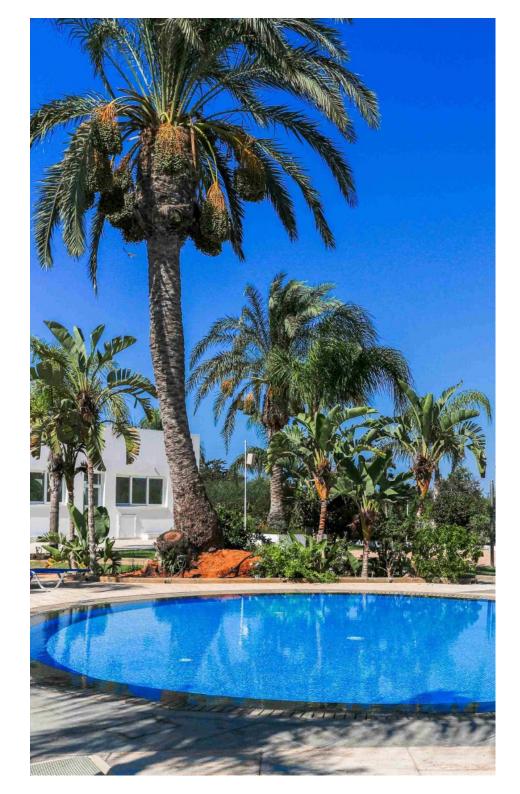


Ambulance service is available 24/7

All of our staff has been trained and following all the measures according to the protocols provided by local authorities in order to ensure health and safety in our hotel premises

#### **Our Staff follows**

- Social Distancing
- Daily staff temperature check
- Equipped with PPE (Personal Protective Equipment)





# We remain committed to offer you a safety environment while on holiday

